



Torii Claims Assistance



• 644-4742 • BUILDING 218 • ROOM 222 •

Food Spoilage Claims

Loss of food due to power outage of an unusual duration, such as from a typhoon, may be compensable under the Personnel Claims Act (PCA). Generally, only losses in Government-assigned quarters are covered. On Okinawa, "Government-assigned quarters" refers to housing provided in-kind by the Government on or off the installation. Congress does not intend for the PCA to serve as a substitute for insurance. If insured, claimants must first claim with their insurer before claiming under the PCA.

Claims for **less than** \$100 may be filed without any substantiation of the specific food losses (however, for all food spoilage claims, the power outage and its length must be substantiated with verification from the applicable housing office). If the claim is for a loss **greater than** \$100, substantial proof (substantiation) must be provided to justify payment. An example would be receipts for purchase of the perished food (not replacement food) or pictures of the lost food.

Those wishing to pursue a claim for loss of food may claim by filing DD Forms 1842 and 1844 with the Claims Office on Torii Station in Room 222, Building 218. Please call 644-4742 for more information). Alternatively, claimants may file electronically via PClaims at www.jagcnet.army.mil. Select the Legal Services tab, then Claims Website link, then Personnel Claims Online Filing Database. Members of other branches of service should inquire of their respective military claims offices.

Soldiers and Department of the Army Civilian Employees assigned to Government quarters are proper claimants, but family members with a proper power of attorney may complete and sign the claim forms. Individuals have two years from the date of the loss to file claims forms (DD 1842 and 1844), which may be supplemented later with military assignment orders and other substantiation. However, undue delay in filing may impact your ability to prove your losses.

Only loss or damage to personal property is compensable under this claims authority. Generally, *consequential damages* are not payable. That means that the costs of ice, coolers, and similar incidental expenses, to include the cost of transportation, are not payable per the PCA.

As always, contact your local claims office for more information. The Torii Station Claims Office is located in Building 218, Room 222, and our claims examiner can be reached at 644-4742.